COTTONINA
HOTEL & MINERAL SPA RESORT

RULES OF SAFETY AND HYGIENE

GUIDELINES FOR GUESTS
CONCERNING REGULATIONS OF FUNCTIONING COTTONINA HOTEL & MINERAL SPA RESORT FROM 30TH NOVEMBER 2020 UNTIL FURTHER NOTICE

Dear Guests,

security of Guests and employees is our priority, that is why implemented rules of functioning meet the guidelines of the Ministry of Development and Chief Sanitary Inspector and the obligations imposed by the current Council of Ministers.

We believe, that the implemented rules will ensure your safe stay in our Hotel and make sure you rest comfortably.

• Cottonina Hotel & Mineral SPA Resort consists of 4 buildings surrounded by extensive grounds giving possibility of comfort and undisturbed relaxation.

• Free and extensive parking lot.

• Hotel situated in Izera Mountains a few kilometres from Świeradów-Zdrój, away from tourist crowd.

• Walking trails, running trails and bike trails in close proximity of the Hotel.

• Amazing air quality! Thanks to Airly device installed on the Hotel grounds, availability of current weather conditions and air quality.

Stay at Cottonina

- Guests moving around the Hotel are required to cover mouth and nose and to keep distance from other Guests and employees.
- Until 27th December 2020 only business stays are possible, confirmed with written statement signed by the check-in.

Hygiene

- Hotel is equipped with high class ozone generator used to disinfect rooms, restaurant, wellness zone and public spaces, all spaces are regularly ventilated.
- Room cleaning during the stay is restrained to minimum. The service is provided by a set schedule (Mondays, Wednesdays and Fridays) or upon request to limit the contact with the staff.
- Bath towels and bed linens are washed and delivered in sanitary regime.
- Each room is disinfected before every Guest.
- Public spaces, common rooms, the back of chairs, door knobs and hand rails are cleaned and disinfected regularly.
- Disinfecting liquids and disinfection instructions are available to Guests in public spaces.
- Hairdryers in the Wellness Zone are banned from use.
  Please remember this when planning your visit.
- Instruction on proper hand washing is in every hotel bathroom.

Relaxing areas and public areas

- Gym, Xbox room, playrooms and outdoor playground are open in accordance with set regulations.
- We encourage to bike rental and Nordic Walking equipment rental.
  The equipment will be thoroughly disinfected before use.

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Ametyst restaurant

- The Restaurant is closed. Meals are delivered to the rooms according to set regulations.
- All meals are prepared maintaining safety and hygiene rules.
- Selection of dishes is limited, only short menu is available.
- Meal times:
  - Breakfast is served from 08:00 until 10:30,
  - Dinner is served from 17:00 until 20:00,
  - A'la carte orders are available from 13:00 until 20:00.
- Cotton Club is closed until further notice.

Wellness zone and Mineral SPA

- Wellness Zone is open according to set regulations. Swimming pool is open every day from 08:00 until 22:00. Saunas are closed until further notice.
- Mineral SPA is open during limited hours and is working according to set regulations. Mineral SPA is closed on Mondays. We encourage to telephone bookings of treatments.
- Mineral SPA performs only facial massages and facial treatments. Massages and body treatments are not performed.
- We encourage to cosmetics' purchase and skin consultations given by cosmetologists.

Hotel staff

- Hotel staff strictly obeys imposed safety and hygiene regulations. Implemented rules imposed by the Ministry of Development and Chief Sanitary Inspector are to ensure the safety and healthcare of Guests and employees.
- Operational procedure in case of infection amongst Guests or employees was implemented.
- Hotel staff is moving around the premises in masks.