COTTONINA
HOTEL & MINERAL SPA RESORT

RULES OF SAFETY AND HYGIENE

GUIDELINES FOR GUESTS
CONCERNING REGULATIONS OF FUNCTIONING COTTONINA HOTEL & MINERAL SPA RESORT FROM 31ST AUGUST 2020 UNTIL FURTHER NOTICE

Dear Guests,

security of Guests and employees is our priority, that is why implemented rules of functioning meet the guidelines of the Ministry of Development and Chief Sanitary Inspector and the obligations imposed by the Council of Ministers on 29th May 2020.

We believe, that the implemented rules will ensure your safe stay in our Hotel and make sure you rest comfortably.

• Cottonina Hotel & Mineral SPA Resort consists of 4 buildings surrounded by extensive grounds giving possibility of comfort and undisturbed relaxation.

• Free and extensive parking lot.

• Hotel situated in Izera Mountains a few kilometres from Świeradów-Zdrój, away from tourist crowd.

• Walking trails, running trails and bike trails in close proximity of the Hotel.

• Amazing air quality! Thanks to Airly device installed on the Hotel grounds, availability of current weather conditions and air quality.

Stay at cottonina

- Guests moving around the Hotel are required to cover mouth and nose and to keep distance from other Guests and employees.

Hygiene

- Hotel is equipped with high class ozone generator used to disinfect rooms, restaurant, wellness zone and public spaces, all spaces are regularly ventilated.
- Room cleaning during the stay is restrained to minimum. The service is provided by a set schedule (Mondays, Wednesdays and Fridays) or upon request to limit the contact with the staff.
- Bath towels and bed linens are washed and delivered in sanitary regime.
- Each room is disinfected before every Guest.
- Public spaces, common rooms, the back of chairs, door knobs and hand rails are cleaned and disinfected regularly.
- Disinfecting liquids and disinfection instructions are available to Guests in public spaces.
- Hairdryers in the rooms and in the Wellness Zone are banned from use. Please remember this when planning your visit.
- Instruction on proper hand washing is in every hotel bathroom.

Relaxing areas and public areas

- Gym, Xbox room, playrooms and outdoor playground are open in accordance with set regulations.
- We encourage to bike rental and Nordic Walking equipment rental. The equipment will be thoroughly disinfected before use.
- Sun chairs are available. Please keep the required distance in-between the sun chairs.

Cottonina
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Ametyst restaurant

- The Restaurant is open from 08:00 until 22:00 Sunday to Thursday, from 08:00 until 23:00 Friday to Saturday and is working according to set regulations.
- All meals are prepared maintaining safety and hygiene rules.
- Tables are disinfected after each use.
- Buffets meals are organised with waiter's assistance. No self-service.
- Selection of dishes is limited, only short menu is available.
- Restaurant opening hours and meal times:
  - Breakfast is served from 08:00 until 10:30,
  - Dinner is served from 17:00 until 20:00,
  - A'la carte orders are available from 13:00 until 21:30 Sundays to Thursdays and until 22:30 Fridays to Saturdays.
- Cotton Club is open from Thursdays to Saturdays from 20:00 until 24:00.

Wellness zone and Mineral SPA

- Wellness Zone is open according to set regulations. Swimming pool is available every day from 08:00 until 22:00. Saunas are open Mondays to Fridays from 15:00-22:00, Saturdays and Sundays from 08:00 until 22:00.
- Mineral SPA is open during limited hours and is working according to set regulations. Mineral SPA is closed on Mondays. We encourage to telephone bookings of treatments.
- We encourage to cosmetics' purchase and skin consultations given by cosmetologists.

Hotel staff

- Hotel staff strictly obeys imposed safety and hygiene regulations. Implemented rules imposed by the Ministry of Development and Chief Sanitary Inspector are to ensure the safety and healthcare of Guests and employees.
- Operational procedure in case of infection amongst Guests or employees was implemented.
- Hotel staff is moving around the premises in masks.